



ZoomInfo Copilot Summer Release Delivers Cutting-Edge AI Enhancements for Sellers

September 18, 2024

Users report on average 60% productivity boost, 58% increase in engagement, and nearly 25% more pipeline secured

Takeaways:

- Integrate ZoomInfo Copilot with your existing tech stack to unlock customer insights, social proof, breaking account alerts, and more so you never miss an opportunity to engage
- Tap into our expanding universe of buyer signals that provide key account insights like earnings call summaries, podcast mentions, and competitive risks
- Early users report saving eight hours a week and a 62% increase in email response rates, among other productivity improvements

VANCOUVER, Wash.--(BUSINESS WIRE)--Sep. 18, 2024-- [ZoomInfo](#) (NASDAQ: ZI), the go-to-market platform to find, acquire, and grow customers, rolled out a series of enhancements to its AI-driven ZoomInfo Copilot solution that are helping sellers capture nearly 25% more pipeline.

This press release features multimedia. View the full release here: <https://www.businesswire.com/news/home/20240918574142/en/>



ZoomInfo Copilot users get instant notifications of key account activity across multiple channels including Slack, Microsoft Teams, email and in-app, so they never miss an opportunity to engage. (Photo: Business Wire)

ZoomInfo Copilot equips the entire sales team with on-demand account insights and real-time buying signals, applying generative AI to predict your pipeline. You get powerful AI-guided recommendations about who to contact, when to engage, and even what to say.

ZoomInfo Copilot users say they're booking nearly 60% more meetings and demos per week, and 51% say they're the first sales team to engage with an account because of it, helping their teams close deals faster. The latest product enhancements include:

New Integrations Connect Your Entire Tech Stack

- **Customer Insights:** You can now integrate **Gong** in ZoomInfo Copilot to unlock valuable insights from customer interactions.
- **Social Proof Integrations:** Easily incorporate social proof into emails and detect customer dissatisfaction and potential churn risk by pulling AI-driven insights from **G2** and **TrustRadius**.
- **Breaking Alerts:** Get instant notifications of key account activity across multiple channels including **Slack, Microsoft Teams**, email and in-app, to ensure you never miss an opportunity to engage.
- **Tie data sources together:** Our bi-directional integrations with **Salesforce, Microsoft Dynamics**, and others allow users to leverage their first-party data in parallel to ZoomInfo data, including setting up target accounts, writeback activity into their CRM, and advanced filtering.

An Expanding Universe of Real-Time Signals

- **Comprehensive Context:** Select context-rich insights to incorporate in your AI-crafted emails, including C-suite and buying group changes, hiring plans, buyer intent, and Scoops.
- **Customizability:** Provide additional freeform context to your AI-generated emails to tailor your communications even further.
- **A Signal for Every Scenario:** To keep sellers updated on their accounts, ZoomInfo Copilot pulls signals from a variety of sources, including job postings, earnings call and investor conference transcripts, intent signals from TechnologyAdvice, and relationship intelligence from Ren Systems. Since launch, we've added signals that track:
 - **Funding:** Major funding rounds in the last 90 days.

- **Podcast Mention Tracking:** Insights when key contacts at target accounts participate in relevant podcasts.
- **Partnerships:** Initiatives related to service agreements, outsourcing agreements, agreement mediations, contract extensions, and other collaborative efforts.
- **M&A:** The consolidation of companies or assets through various types of financial transactions.
- **IPO:** Efforts related to an initial public offering or a stock market launch where company shares are sold to institutional and individual investors.
- **Projects:** All news and internal insights related to department-specific initiatives that are being planned, currently in flight, or recently completed.
- **Pain Points:** Challenges a company or organization might encounter that could have negative impacts.
- **Buying Group Changes:** A contact in the Buying Group joined or departed your Target Account.
- **New C-Suite in Buying Group:** A new contact in your Buying Group has joined the C-Suite.
- **Layoffs:** Layoffs at a company in your ICP/Account List.
- **Hiring Plans:** Growth or reduction in the number of roles posted in a department or buying group at a company in your ICP/Account List.
- **Earning Call Summaries:** Insights into a company's strategic direction through summaries of public company earnings calls.
- **Submitted or Abandon Forms:** Submitted or abandoned forms show when website visitors' interact with forms on your website with alerts showing completed and abandoned forms.
- **Account Fit Score:** Accounts with the greatest potential for success.
- **Websight Spike:** A target account recently visited pages on your websites and domains.
- **Account Level Intent:** A target account is actively researching one or more of your intent topic clusters, and has seen an increase in their Account Level Intent score in either the past day (for AI Enterprise package) or past week (for AI Advanced package).

Advanced On-Demand Account Insights

- **Comprehensive Account Overview:** ZoomInfo Copilot's Account Summary consolidates first- and third-party data into a single, easy-to-digest brief to offer a complete view of every account.
- **Real-time Account Updates:** Get the most up-to-date information on your accounts through real-time insights with the Account AI.
- **Performance Analytics:** Get comprehensive performance analytics through the Copilot Analytics Dashboard, which offers a consolidated view of account signals, engagement, and seller usage.
- **Engagement Funnel Visibility:** Explore and filter target accounts by engagement stage — from accounts with signals to accounts that require action – thanks to the addition of Account Overlays in Copilot Analytics.

A Better Sales Experience

- **Prioritized Seller Homepage:** The refreshed ZoomInfo homepage greets users with active, prioritized accounts based on key signals and insights so sellers can focus on the most important opportunities as soon as they log in.
- **Easy Engagement:** The intuitive homepage provides easy engagement options so you can connect with potential buyers through AI email, the Dialer, or LinkedIn from one place.
- **Strategic Account Prioritization:** Easily prioritize target accounts based on real-time account activity and insights to drive a GTM strategy that helps sellers focus on the highest-value prospects.
- **Mobile Access Anytime, Anywhere:** The ZoomInfo Copilot Mobile App lets you access Copilot on the go so you can manage target accounts, view account signals, and stay productive directly from your mobile device, no matter where you are. Our new read to me feature allows users to get audio updates of account insights directly in the app.
- **Comprehensive Signal Visibility:** Easily view all signals for an account within the mobile app's signals tab to drive informed decisions and engagement.

"Because of ZoomInfo Copilot, we've seen a 700% increase in our team's usage of the ZoomInfo Sales platform," said Cass Anderson, VP of revenue operations at [Drips](#), a conversation-as-a-service and customer engagement platform. "As a RevOps professional, I'm always looking for ways to optimize sales efficiency. ZoomInfo Copilot is a starting point for our reps and cuts out a lot of the hard work of that initial outreach by identifying the right companies and contacts and then tailoring the message with specific pain points and ways our offerings actually help them solve those problems."

Learn more about [ZoomInfo Copilot](#).

About ZoomInfo

ZoomInfo (NASDAQ: ZI) is the trusted go-to-market platform for businesses to find, acquire, and grow their customers. It delivers accurate, real-time data, insights, and technology to more than 35,000 companies worldwide. Businesses use ZoomInfo to increase efficiency, consolidate technology stacks, and align their sales and marketing teams — all in one platform. ZoomInfo is a recognized leader in data privacy, with industry-leading GDPR and CCPA compliance and numerous data security and [privacy certifications](#). For more information about how ZoomInfo can help businesses grow their revenue at scale, please visit www.zoominfo.com.

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